

Custom Party Favor Terms of Service

CUSTOMIZATION & CREATIVE DIRECTION

- CLIENTS MAY PROVIDE A THEME, COLOR PALETTE, EVENT TYPE, BUDGET, AND DESIRED AESTHETIC.
- CLIENTS MAY REQUEST UP TO ONE (1) REQUIRED ITEMS OR ELEMENTS TO BE INCORPORATED INTO THE FAVOR DESIGN.
- BEYOND THESE REQUESTED ELEMENTS, ROBYN'S REWIND RETAINS CREATIVE LIBERTY IN SELECTING ITEMS, PACKAGING, AND PRESENTATION TO BEST FIT THE EVENT THEME AND BUDGET.
- DUE TO THE NATURE OF VINTAGE AND SECONDHAND SOURCING, EXACT ITEMS CANNOT BE GUARANTEED.

FEE STRUCTURE

PRICING IS BASED ON THE TOTAL NUMBER OF ITEMS INCLUDED IN THE FAVOR:

-BASE FAVOR PRICING

- SIMPLE FAVOR (2-3 ITEMS PER FAVOR): STARTING AT \$15 PER FAVOR
- STANDARD FAVOR (4-5 ITEMS PER FAVOR): STARTING AT \$25 PER FAVOR
- PREMIUM FAVOR (6-8 ITEMS PER FAVOR): STARTING AT \$35 PER FAVOR

-ADDITIONAL COSTS MAY APPLY FOR:

- SPECIALTY VINTAGE ITEMS
- RUSH ORDERS
- DELIVERY OR SHIPPING

PAYMENT TERMS

- FULL PAYMENT IS REQUIRED PRIOR TO SOURCING AND ASSEMBLY.
- ALL PAYMENTS ARE NON-REFUNDABLE ONCE WORK HAS BEGUN.

VINTAGE CONDITION

- SOME ITEMS INCLUDED MAY BE VINTAGE AND SHOW NORMAL WEAR CONSISTENT WITH AGE.
- MINOR IMPERFECTIONS (SUCH AS SMALL MARKS OR SIGNS OF USE) ARE PART OF THE CHARACTER AND CHARM OF VINTAGE GOODS.



Custom Party Favor Terms of Service

REVISIONS & APPROVAL

- CLIENTS MAY REQUEST MINOR ADJUSTMENTS DURING THE PLANNING PHASE.
- ONCE SOURCING AND ASSEMBLY HAVE BEGUN, SIGNIFICANT CHANGES MAY NOT BE POSSIBLE.

TURNAROUND TIME

- STANDARD TURNAROUND TIME IS 3-4 WEEKS.
- RUSH ORDERS MAY BE ACCOMMODATED FOR AN ADDITIONAL FEE, DEPENDING ON AVAILABILITY.

PICKUP / DELIVERY / SHIPPING

- LOCAL PICKUP, DELIVERY, OR SHIPPING OPTIONS ARE AVAILABLE.
- ADDITIONAL FEES MAY APPLY FOR DELIVERY OR SHIPPING.
- ROBYN'S REWIND IS NOT RESPONSIBLE FOR DELAYS OR DAMAGES CAUSED DURING SHIPPING.

RETURNS, REFUNDS, & CANCELLATIONS

- DUE TO THE CUSTOM NATURE OF PARTY FAVORS AND GOODY BAGS, ALL SALES ARE FINAL. NO RETURNS, EXCHANGES, OR REFUNDS WILL BE ACCEPTED ONCE THE ORDER HAS BEEN COMPLETED.
- ORDERS CANCELED AFTER SOURCING HAS BEGUN MAY BE RESPONSIBLE FOR THE COST OF PURCHASED MATERIALS AND ITEMS.

AGREEMENT

- BY PLACING AN ORDER, THE CLIENT AGREES TO THE TERMS OUTLINED ABOVE.

CLIENT SIGNATURE: _____ DATE: _____

ROBYN'S REWIND: _____ DATE: _____

