

Custom Gift Basket Terms of Service

CUSTOMIZATION & CREATIVE DIRECTION

- CLIENTS MAY REQUEST A SPECIFIC THEME, COLOR PALETTE, OCCASION, OR GENERAL AESTHETIC.
- CLIENTS MAY ALSO DESIGNATE UP TO THREE (3) REQUIRED ITEMS TO BE INCLUDED IN THE BASKET.
- BEYOND THESE REQUIRED ITEMS, ROBYN'S REWIND RETAINS FULL CREATIVE LIBERTY IN SELECTING ADDITIONAL ITEMS, PACKAGING, AND OVERALL PRESENTATION TO BEST ALIGN WITH THE REQUESTED THEME.
- DUE TO THE NATURE OF VINTAGE SOURCING, EXACT ITEM REQUESTS CANNOT BE GUARANTEED.

FEE STRUCTURE

PRICING IS BASED ON THE TOTAL NUMBER OF ITEMS INCLUDED IN THE BASKET:

- SMALL BASKET (3-5 ITEMS): \$35
- MEDIUM BASKET (6-8 ITEMS): \$48
- LARGE BASKET (9-12 ITEMS): \$60
- PRICING INCLUDES SOURCING, CURATION, ASSEMBLY, AND PACKAGING.
- ADDITIONAL ITEMS BEYOND THE SELECTED TIER MAY BE ACCOMMODATED FOR AN ADDED FEE.

PAYMENT TERMS

- FULL PAYMENT IS REQUIRED PRIOR TO SOURCING AND ASSEMBLY.
- ALL PAYMENTS ARE NON-REFUNDABLE ONCE WORK HAS BEGUN.

VINTAGE CONDITION

- SOME ITEMS INCLUDED MAY BE VINTAGE AND SHOW NORMAL WEAR CONSISTENT WITH AGE.
- MINOR IMPERFECTIONS (SUCH AS SMALL MARKS OR SIGNS OF USE) ARE PART OF THE CHARACTER AND CHARM OF VINTAGE GOODS.



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REVISIONS & APPROVAL

- CLIENTS MAY REQUEST MINOR ADJUSTMENTS DURING THE PLANNING PHASE.
- ONCE SOURCING AND ASSEMBLY HAVE BEGUN, SIGNIFICANT CHANGES MAY NOT BE POSSIBLE.

TURNAROUND TIME

- STANDARD TURNAROUND TIME IS 2-3 WEEKS.
- RUSH ORDERS MAY BE ACCOMMODATED FOR AN ADDITIONAL FEE, DEPENDING ON AVAILABILITY.

PICKUP / DELIVERY / SHIPPING

- LOCAL PICKUP, DELIVERY, OR SHIPPING OPTIONS ARE AVAILABLE.
- ADDITIONAL FEES MAY APPLY FOR DELIVERY OR SHIPPING.
- ROBYN'S REWIND IS NOT RESPONSIBLE FOR DELAYS OR DAMAGES CAUSED DURING SHIPPING.

RETURNS & EXCHANGES

- ALL THEMED GIFT BASKETS ARE FINAL SALE DUE TO THEIR CUSTOM NATURE.

AGREEMENT

- BY PLACING AN ORDER, THE CLIENT AGREES TO THE TERMS OUTLINED ABOVE.

CLIENT SIGNATURE: _____ DATE: _____

ROBYN'S REWIND: _____ DATE: _____

