

Personalized Sourcing

Terms of Service

CONSULTATION & REQUEST

- CLIENTS MUST PROVIDE DETAILED INFORMATION ABOUT THE ITEM(S) THEY ARE SEEKING, INCLUDING STYLE, SIZE, COLOR, ERA, AND INTENDED USE.
- INSPIRATION PHOTOS ARE ENCOURAGED TO HELP GUIDE THE SOURCING PROCESS.
- ROBYN'S REWIND WILL USE BEST EFFORTS TO LOCATE ITEMS THAT ALIGN WITH THE REQUEST BUT CANNOT GUARANTEE EXACT MATCHES.

SOURCING FEE

- A NON-REFUNDABLE SOURCING FEE IS REQUIRED TO BEGIN THE SEARCH.
- FEES ARE BASED ON THE REQUESTED TIMELINE, AS EXPEDITED SOURCING REQUIRES ADDITIONAL TIME, EFFORT, AND PRIORITY SEARCHING:
 - STANDARD (2-4+ WEEKS): \$ 50
 - PRIORITY (1-2 WEEKS): \$ 150
 - RUSH (UNDER 7 DAYS): \$ 200
- TIMELINE BEGINS ONCE THE SOURCING FEE IS RECEIVED AND REQUEST DETAILS ARE CONFIRMED.
- RUSH AND PRIORITY REQUESTS WILL BE PRIORITIZED OVER STANDARD REQUESTS BUT ARE STILL SUBJECT TO AVAILABILITY OF VINTAGE ITEMS.
- EXPEDITED SOURCING DOES NOT GUARANTEE ITEM AVAILABILITY, BUT REFLECTS THE INCREASED TIME, EFFORT, AND RESOURCES DEDICATED TO THE SEARCH.

RETURNS & EXCHANGES

- ALL SOURCED ITEMS ARE FINAL SALE. NO RETURNS, REFUNDS, OR EXCHANGES WILL BE ACCEPTED.

PICKUP / DELIVERY

- LOCAL PICKUP, DELIVERY, OR SHIPPING OPTIONS WILL BE DISCUSSED UPON PURCHASE.
- ADDITIONAL FEES MAY APPLY FOR DELIVERY OR SHIPPING.

LIMITATIONS

- ROBYN'S REWIND RESERVES THE RIGHT TO DECLINE SOURCING REQUESTS THAT FALL OUTSIDE OF EXPERTISE, AVAILABILITY, OR BUSINESS SCOPE.



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ITEM APPROVAL & PURCHASE

- CLIENTS WILL BE PRESENTED WITH SELECTED OPTIONS WHEN AVAILABLE.
- ITEMS MUST BE APPROVED BY THE CLIENT BEFORE PURCHASE UNLESS PRIOR AUTHORIZATION IS GIVEN.
- DUE TO THE FAST-MOVING NATURE OF VINTAGE INVENTORY, TIMELY RESPONSES ARE REQUIRED. DELAYS MAY RESULT IN MISSED OPPORTUNITIES.

PAYMENT TERMS

- FULL PAYMENT FOR APPROVED ITEMS IS REQUIRED PRIOR TO PURCHASE UNLESS OTHERWISE AGREED UPON.
- PRICES MAY VARY DEPENDING ON RARITY, CONDITION, AND MARKET VALUE.

CONDITION OF ITEMS

- ALL ITEMS ARE VINTAGE AND MAY SHOW NORMAL WEAR CONSISTENT WITH AGE.
- ROBYN'S REWIND WILL DISCLOSE NOTICEABLE FLAWS TO THE BEST OF THEIR ABILITY PRIOR TO PURCHASE.
- BY PROCEEDING WITH PURCHASE, THE CLIENT ACKNOWLEDGES AND ACCEPTS THE ITEM'S CONDITION.

AGREEMENT

BY SUBMITTING PAYMENT FOR SOURCING SERVICES, THE CLIENT AGREES TO THE TERMS OUTLINED ABOVE.

CLIENT SIGNATURE: _____ DATE: _____

ROBYN'S REWIND: _____ DATE: _____

